

CANCELLATION AND PAYMENT POLICY SUMMER CAMP 2026

Lolo Leo Escuelita – Early Learning Program - Morning and Afternoon

Camp Schedule

- Morning Half Day: 9:00 a.m. – 12:30 p.m.
- Full day 9:00 p.m. – 3:00 p.m.
- Weather permitting, a Friday pool party will be offered.

At Lolo Leo, we understand that plans may change. Our cancellation policy is designed to remain fair to families while ensuring we can properly staff and prepare our program. By enrolling your child in Summer Camp 2026, you agree to the policies outlined below:

1. Cancellations made more than 30 days before the camp start date

- A full refund will be issued minus a 25% administrative fee per child.
(This fee covers processing and holds placed on enrollment spots.)

2. Cancellations made between 15 and 30 days before the camp start date

- A 50% refund will be issued, OR
 - A full credit may be applied toward future programs at Lolo Leo.
- Credits are non-refundable.

3. Cancellations made less than 15 days before the start date

- No refunds will be issued.
 - A 40% credit toward future programs may be considered, depending on availability.
- Credits are not guaranteed during high-demand weeks.

4. Cancellations after camp has started

- No refunds will be issued for unattended days or weeks.
- In exceptional cases (family emergencies or verified illness), partial credit may be considered.

5. Week changes

- Families may change selected weeks with at least 15 days' notice, subject to availability.
- No fee is charged for changes made within this time frame.

6. Non-refundable deposit

- Any deposit required to reserve a spot is non-refundable.
- The deposit will be applied toward the full cost of the program.

7. Limited spaces

- Summer Camp enrollment is first-come, first-served upon payment.
- Lolo Leo cannot hold spots without payment.

8. Non-transferable enrollment

- Camp enrollments may not be transferred to another child or family.

9. Payment Options & Eligibility

- A payment plan is available only for families who:
 - Enroll their child in more than 4 weeks of Summer Camp, or
 - Have a total Summer Camp enrollment exceeding \$1,000.
- Families enrolling in 4 weeks or fewer, or with a total below \$1,000, are required to pay in full at the time of registration.
- After March 1, payment plans will no longer be offered for new registrations or additional purchases.

10. Initial Deposit

- A 25% non-refundable deposit of the total camp cost is required at the time of registration.
- This deposit secures your child's spot in Summer Camp.

11. Remaining Balance (Payment Plan Families Only)

- The remaining balance will be divided into three equal installments, due on:
 - March 1
 - April 1
 - May 1
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12. Late Payment Policy

- Payments made after the due date will incur:
 - A \$20 late fee, plus
 - \$1 per additional day until the balance is paid in full.
- Failure to remain current may result in loss of the reserved camp spot.

13. Discounts

- Full payment discount:
- Families who pay the full camp cost for all 8 weeks at registration will receive a 10% discount.
- Sibling discount:
- A 10% discount will be applied to one sibling when siblings are enrolled.
- Discounts cannot be combined, unless otherwise stated.

🕒 Late Pick-Up Policy

A late pick-up fee will be applied as follows:

- \$20 for the first 30 minutes,
- \$1 per minute thereafter.

Please plan accordingly to avoid additional charges.

🌧️ Weather or External Circumstances

In the case of severe weather or circumstances beyond our control, Lolo Leo will make every effort to adjust schedules.

- No refunds will be issued for these situations.

✓ Confirmation

By enrolling your child, you acknowledge that you have read, understand, and agree to this cancellation policy.

📞 Contact Information

Phone: 484-661-0982

Email: hola@lolo-leo-pa.com

HEALTH AND SAFETY POLICY

At Lolo Leo, the health and safety of our children and staff is a top priority. Our health guidelines follow current public health recommendations and may be updated as needed.

Health Screening

- A temperature of 100.4°F or higher is considered a fever.
- Children or staff with a fever will not be admitted to camp.
- If a child becomes ill during the day, families must pick up their child within one hour.

When to Keep Your Child Home

Please keep your child home if they have had any of the following symptoms within the last 24 hours:

- Fever or chills
- Cough, congestion, or runny nose
- Sore throat
- Shortness of breath
- Vomiting or diarrhea
- Fatigue, body aches, headache
- New loss of taste or smell
- Rash or signs of a contagious illness

Return to Camp

- Children must be fever-free for 24 hours without medication before returning.
- All communicable illnesses must be reported to the school.
- A doctor's note may be required for return.

Household Illness

If a household member is sick with a contagious illness, siblings enrolled at Lolo Leo must remain home as a precaution.

Thank you for helping us keep Lolo Leo a safe, healthy, and happy environment for everyone.

PAYMENT POLICY

SUMMER CAMP 2026

At Lolo Leo Escuelita, we strive to offer flexible payment options to help families comfortably manage camp costs. Please review our payment policy below:

1. Initial Deposit

- Upon registration, a 25% deposit of the total camp cost is required.
- This deposit is non-refundable and secures your child's spot in the camp.

2. Remaining Balance

- The remaining balance will be divided into three equal installments, to be paid prior to the start of camp:
 - First installment: Due in March
 - Second installment: Due in April
 - Third installment: Due in May

3. Payment Deadlines

- All installments must be paid no later than the 1st of each corresponding month (March, April, and May).

4. Late Payment Fees

- Payments received after the due date will incur a \$20 late fee, plus \$1 for each additional day the payment is delayed.

5. Full Payment Incentive

- Families who choose to pay the full camp tuition for all 8 weeks at the time of registration will receive a 10% discount as a token of appreciation for their commitment.

6. Payment Methods

- We accept payments via:
 - Bank transfer
 - Brightwheel (credit/debit card)
 - Check
 - Cash
- Brightwheel may be used to access tuition invoices, receipts, and account statements.